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Iroquois Federal Savings & Loan Association Taps Fiserv to Help Build Its Commercial Capabilities and Attract Business Customers

Bank partners with Fiserv to take its digital presence to the next level, create efficiencies and drive growth

BROOKFIELD, Wis.--(BUSINESS WIRE)-- [Fiserv, Inc.](#) (NASDAQ: FISV), a leading global provider of financial services technology solutions, announced today that [Iroquois Federal Savings & Loan Association](#), headquartered in Watseka, Illinois with \$580 million in assets, has selected the Premier[®] core account processing platform and a wide range of integrated Fiserv solutions as the new technology foundation for its organization.

The bank, which once focused heavily on mortgage lending and CDs, has significantly grown its commercial portfolio in recent years. Looking to the future, bank leaders wanted a technology partner that will support continued commercial growth, while also improving the customer experience for retail and mortgage customers.

"As we expand our markets, we need to be prepared to meet the demands of a diverse range of businesses in addition to today's tech-savvy consumers," says Walter Hasselbring III, president and CEO, Iroquois Federal Savings & Loan Association. "Fiserv helps us create the digital presence needed to attract business customers and deliver a more satisfying experience for our retail customers. We're also able to efficiently support all types of commercial lending."

Hasselbring cites integration between Fiserv applications and the cohesive customer experience of Business Online[™] for business online banking and Mobiliti Business[™] for business mobile banking as major factors in the decision to choose Fiserv.

The bank expects its staff to benefit from the intuitive navigation of Fiserv solutions, the automation of manual tasks and the ability to easily find and view important information. These capabilities help bankers move seamlessly through their day and serve customers quickly - improving the customer experience and further supporting the bank's growth.

"Serving the commercial market is a revenue opportunity for financial institutions of any size, and we want to help our clients succeed in both the business and retail banking markets," says Byron Vielehr, group president, Depository Institution Services, Fiserv. "Our recent and ongoing investments in commercial banking capabilities help ensure that our financial institution clients have the solutions they need to meet the diverse expectations of their business customers."

In addition to selecting Fiserv online and mobile banking solutions for consumers and businesses, Iroquois Federal will add CheckFree[®] RXP[®] and CheckFree Small Business for online bill payment, Popmoney[®] for personal payments, TransferNow[®] for account-to-account transfers and a range of card services and item processing solutions.

Fiserv is the U.S. market leader in account processing services, and more than one-third of U.S. financial institutions rely on Fiserv for account processing solutions and expertise.

In a world that is moving faster than ever before, Fiserv helps clients deliver solutions that are in step with the way people live and work today - financial services at the speed of life. Learn more at [fiserv.com](#).

About Fiserv

Fiserv, Inc. (NASDAQ: FISV) enables clients worldwide to create and deliver financial services experiences that are in step with the way people live and work today. For more than 30 years, Fiserv has been a trusted leader in financial services technology, helping clients achieve best-in-class results by driving quality and innovation in payments, processing services, risk and compliance, customer and channel management, and insights and optimization. Fiserv is a member of the FORTUNE[®] 500 and has been named among the FORTUNE Magazine World's Most Admired Companies[®] for four consecutive years, ranking first in its category for innovation in 2016 and 2017. For more information, visit [fiserv.com](#).

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Media Relations:

Ann Cave
Director, Public Relations
Fiserv, Inc.
678-325-9435
ann.cave@fiserv.com

Elizabeth McMillan, APR
Director, Corporate Communications
Fiserv, Inc.
678-231-3443
elizabeth.mcmillan@fiserv.com

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