First Quarter 2021 Financial Results

April 27, 2021

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Forward-Looking Statements and Non-GAAP Financial Measures

Forward-Looking Statements

This presentation contains forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995, including statements regarding anticipated internal revenue growth, adjusted earnings per share, adjusted earnings per share growth, free cash flow conversion, adjusted operating margin, adjusted operating margin expansion and other statements regarding our future financial performance. Statements can generally be identified as forward-looking because they include words such as "believes," "anticipates," "expects," "could," "should," or words of similar meaning. Statements that describe the company's future plans, objectives or goals are also forward-looking statements. Forward-looking statements are subject to assumptions, risks and uncertainties that may cause actual results to differ materially from those contemplated by such forward-looking statements. The factors that could cause the company's actual results to differ materially include, among others, the following, many of which are, and will be, amplified by the COVID-19 pandemic: the duration and intensity of the COVID-19 pandemic, including how quickly the global economy recovers from the impact of the pandemic; governmental and private sector responses to the COVID-19 pandemic and the impact of such responses on the company; the impact of the COVID-19 pandemic on the company's employees, clients, vendors, operations and sales; the possibility that the company may be unable to achieve expected synergies and operating efficiencies from the acquisition of First Data Corporation ("First Data") within the expected time frames; the possibility that the integration of First Data may be more difficult, time-consuming or costly than expected; profitability following the transaction may be lower than expected, including due to unexpected costs, charges or expenses resulting from the transaction; operating costs, customer loss and business disruption (including, without limitation, difficulties in maintaining relationships with employees, customers, clients or suppliers) may be greater than expected following the transaction; unforeseen risks relating to the company's liabilities or those of First Data may exist; the company's ability to meet expectations regarding the accounting and tax treatments of the transaction; the company's ability to compete effectively against new and existing competitors and to continue to introduce competitive new products and services on a timely, cost-effective basis; changes in customer demand for the company's products and services; the ability of the company's technology to keep pace with a rapidly evolving marketplace; the successful management of the company's merchant alliance program which involves several alliances not under its sole control; the impact of a security breach or operational failure on the company's business including disruptions caused by other participants in the global financial system; the failure of the company's vendors and merchants to satisfy their obligations; the successful management of credit and fraud risks in the company's business and merchant alliances; changes in local, regional, national and international economic or political conditions and the impact they may have on the company and its customers; the effect of proposed and enacted legislative and regulatory actions affecting the company or the financial services industry as a whole; the company's ability to comply with government regulations and applicable card association and network rules; the protection and validity of intellectual property rights; the outcome of pending and future litigation and governmental proceedings; the company's ability to successfully identify, complete and integrate acquisitions, and to realize the anticipated benefits associated with the same; the impact of the company's strategic initiatives; the company's ability to attract and retain key personnel; volatility and disruptions in financial markets that may impact the company's ability to access preferred sources of financing and the terms on which the company is able to obtain financing or increase its costs of borrowing; adverse impacts from currency exchange rates or currency controls; changes in corporate tax and interest rates; and other factors included in "Risk Factors" in the company's Annual Report on Form 10-K for the year ended December 31, 2020, and in other documents that the company files with the SEC, which are available at http://www.sec.gov. You should consider these factors carefully in evaluating forward-looking statements and are cautioned not to place undue reliance on such statements. The company assumes no obligation to update any forward-looking statements, which speak only as of the date of this presentation.

Use of Non-GAAP Financial Measures

This presentation includes non-GAAP financial measures. Additional information about these measures, reconciliations to the nearest GAAP financial measures and additional information about the basis of the presentation of our first quarter financial results are provided in the appendix to this presentation.

First Quarter Highlights

- Adjusted Revenue of $3.56 billion, up 2%
- Internal Revenue Growth of 4%
- Adjusted Earnings Per Share of $1.17, up 18%
- Adjusted Operating Margin of 31.4%, up 360 basis points
- Free Cash Flow of $821 million, up 8%
- Free Cash Flow Conversion of 103%

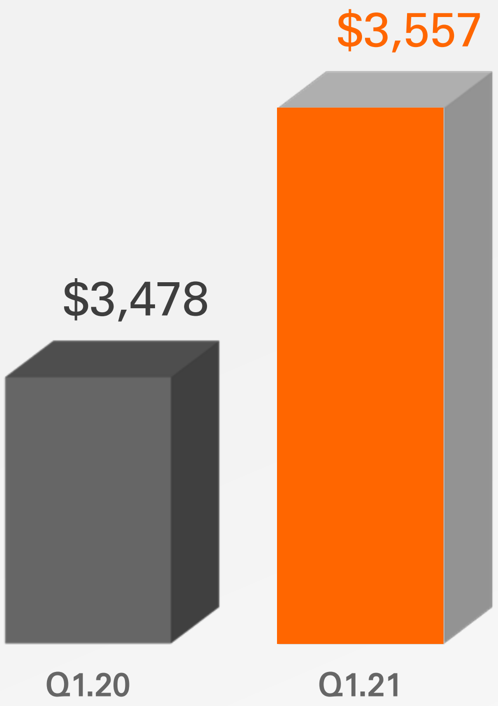
- Actioned $265 million to date in merger revenue synergies
- Actioned $1.1 billion to date in merger cost synergies
- 5.2 million shares repurchased for $612 million
- Closed acquisition of Ondot, a leading digital experience platform provider for financial institutions of all sizes
- Announced agreement to acquire Pineapple Payments, a leading independent sales organization focused on integrated payments

See appendix for information regarding non-GAAP financial measures. All comparisons throughout this presentation are year-over-year Q1.21 vs. Q1.20, unless otherwise noted.

Adjusted Revenue and Adjusted EPS

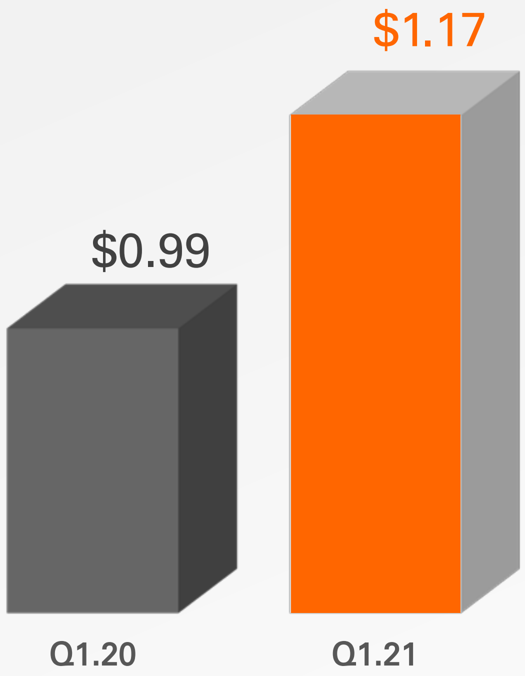
Adjusted Revenue

4% IRG



Adjusted EPS

+18%



Strong IRG

driven by North America

March '21
low double-digit IRG

100 bps
synergy revenue impact on internal revenue growth

18%
adjusted EPS growth despite continued impacts from COVID–19 pandemic

15%
adjusted operating income growth

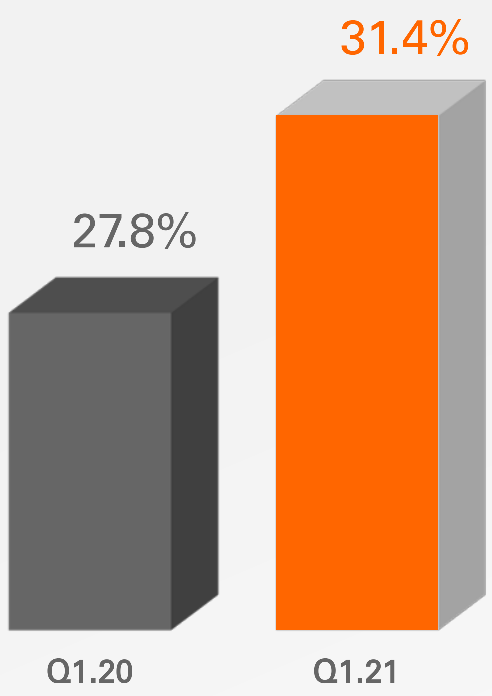
Q2.21
March transaction strength continuing into Q2

$ in millions, except per share amounts, unaudited. See appendix for information regarding non-GAAP financial measures.

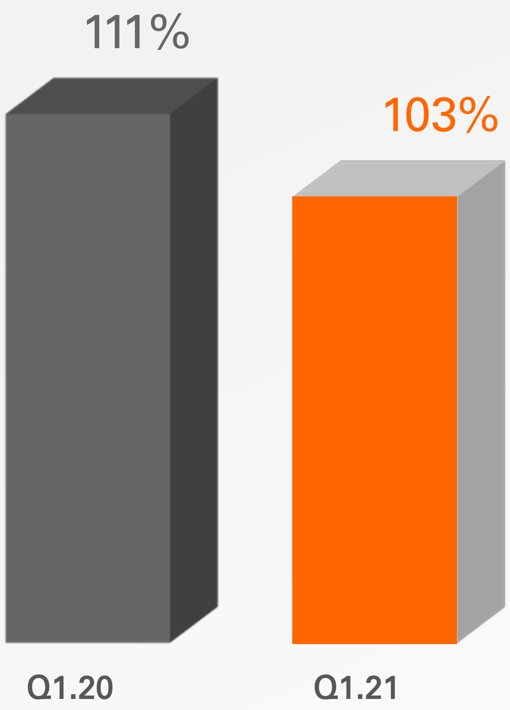
Adjusted Operating Margin and Free Cash Flow Conversion

Adjusted Operating Margin

+360 bps



Free Cash Flow Conversion



Adjusted operating margin expansion

in all segments

$129M

cost synergy benefit in Q1.21

$39M

revenue synergy benefit in Q1.21

Free cash flow +8%

Q1.21 $821M vs. Q1.20 $760M free cash flow

Free cash flow conversion

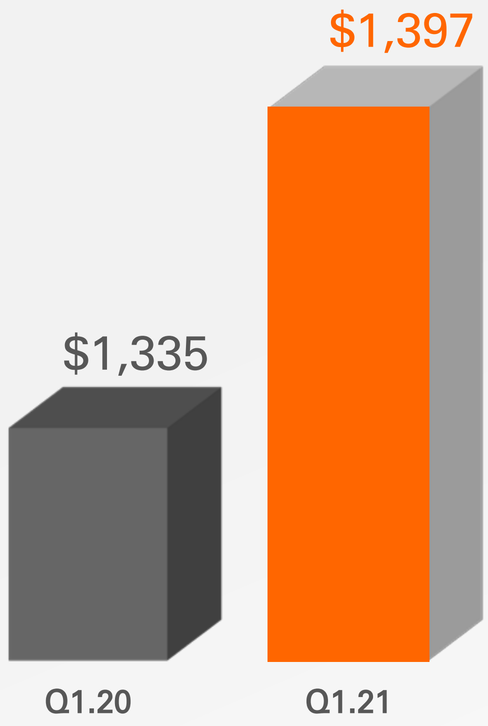
on target to achieve or exceed 108% outlook for 2021

Unaudited. See appendix for information regarding non-GAAP financial measures.

Merchant Acceptance Segment

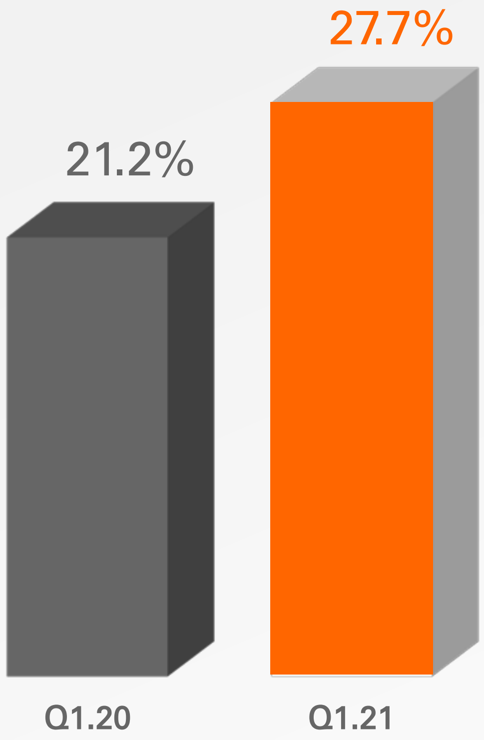
Adjusted Revenue

8% IRG



Adjusted Operating Margin

+650 bps



Strong IRG

driven by North America

North America
low double-digit IRG

EMEA
mid-teens internal revenue decline

13%
global merchant volume growth

24%
global e-commerce transaction growth

36%
Clover® GPV growth

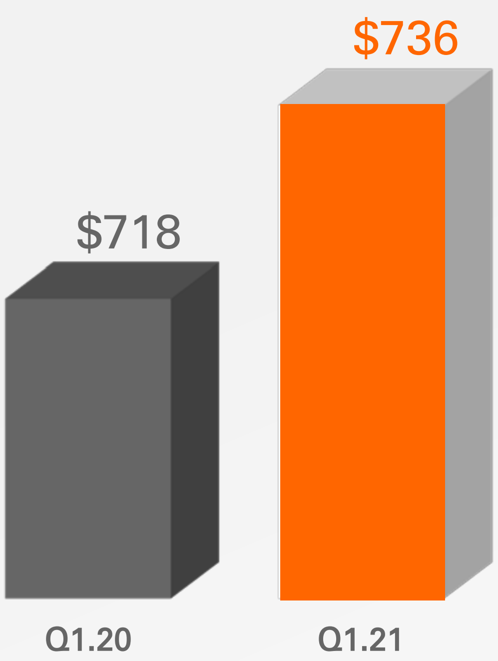
34%
ISV revenue growth

$ in millions, unaudited. "GPV" represents gross payment volume, and "ISV" represents independent software vendor. See appendix for information regarding non-GAAP financial measures.

Financial Technology Segment

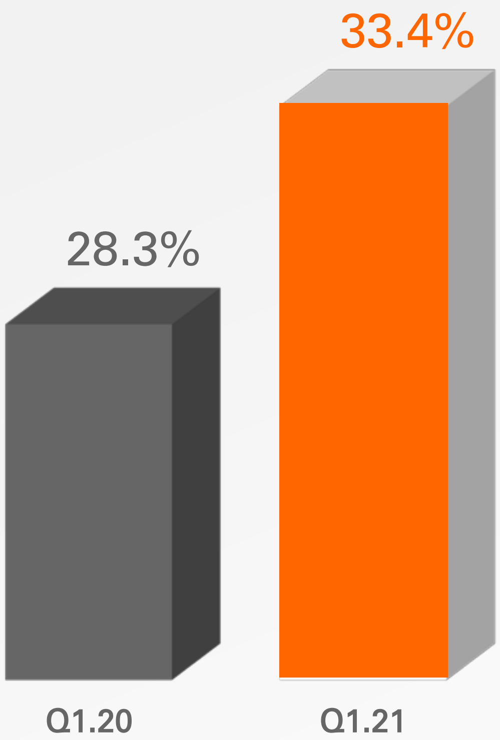
Adjusted Revenue

2% IRG



Adjusted Operating Margin

+510 bps



150 bps
internal revenue growth headwind from the timing of periodic revenue

10
new core wins in Q1

58
core wins over the past 4 quarters

12% growth
in total mobile subscribers

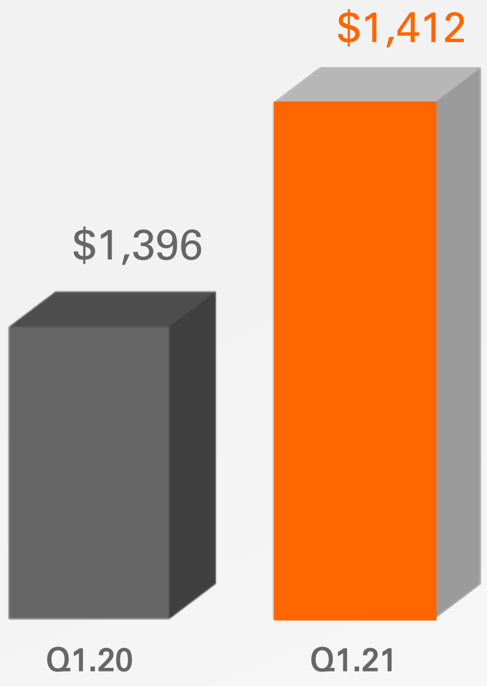
Nearly 50% increase
in live financial institution clients on Architect

$ in millions, unaudited. See appendix for information regarding non-GAAP financial measures. Mobile subscribers include Mobiliti™ and Achitect™.

Payments and Network Segment

Adjusted Revenue

2% IRG



Adjusted Operating Margin

+20 bps

16% debit
transaction growth

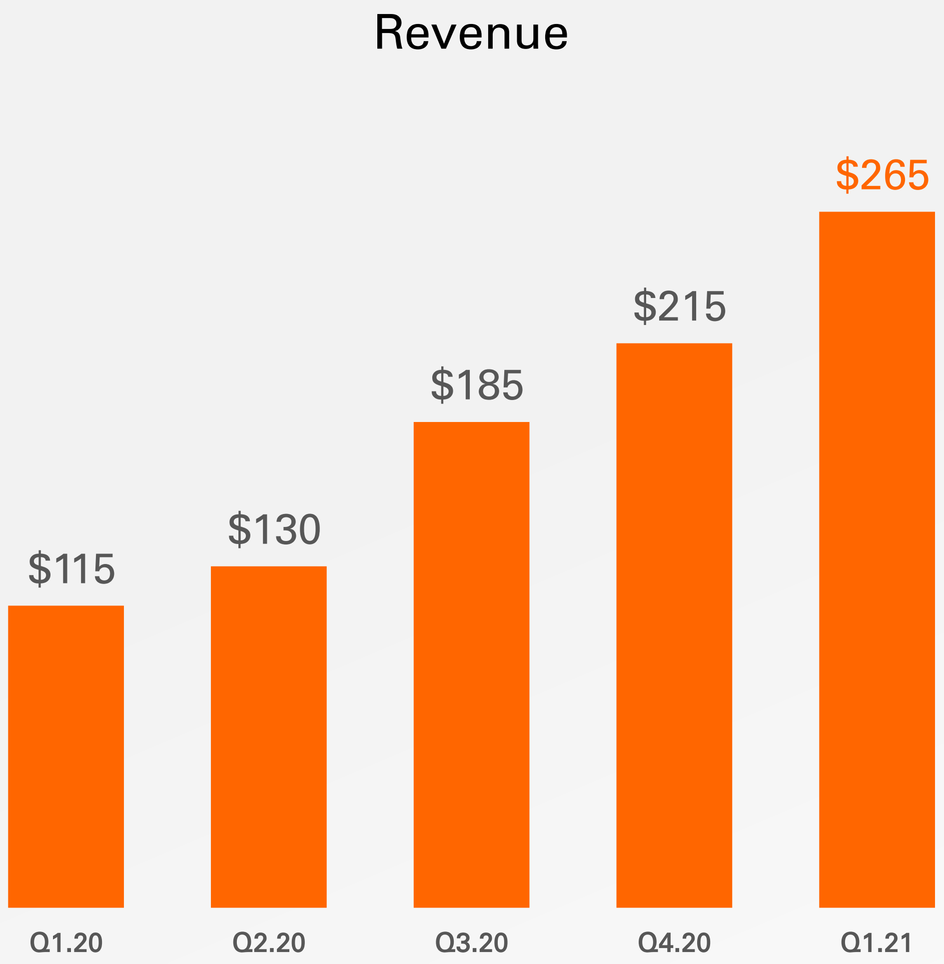
over
100% growth
in Zelle® transactions

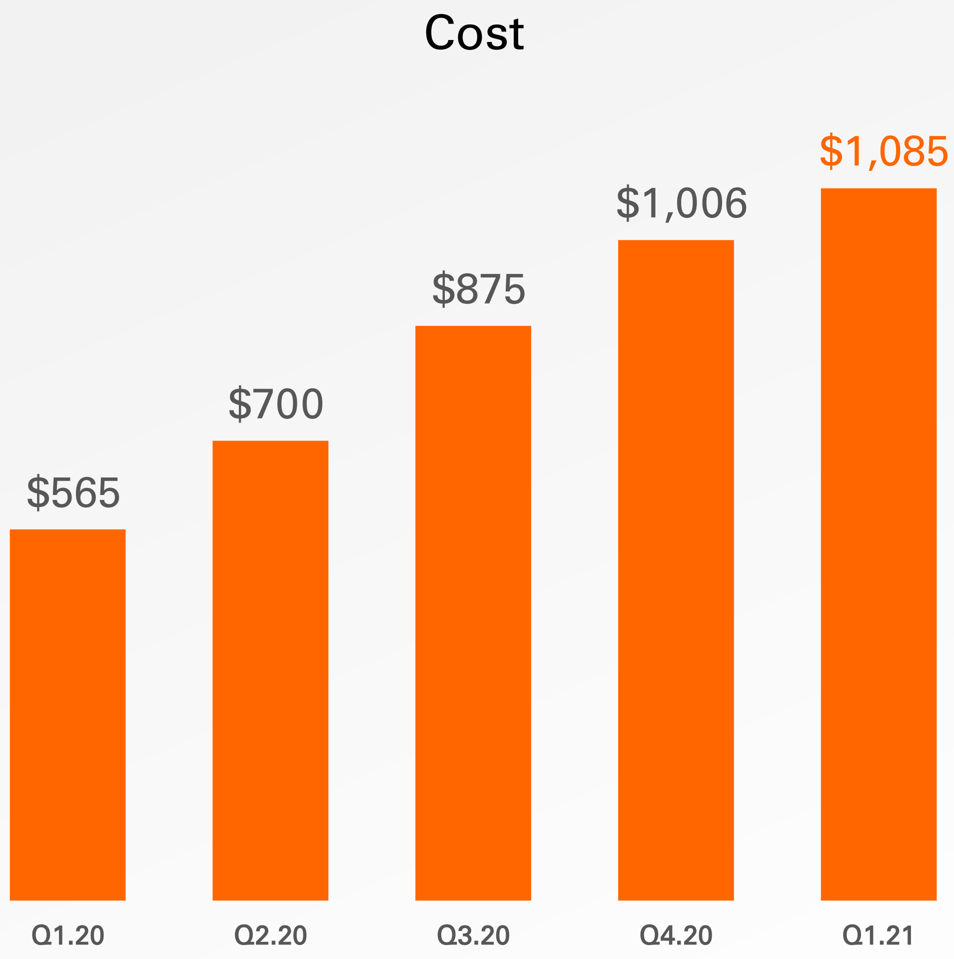
more than
doubled
the number of clients on Zelle

COVID-19
pressure on long cycle credit processing and bill payment

$ in millions, unaudited. See appendix for information regarding non-GAAP financial measures.

Actioned Synergies





$ in millions, unaudited. Merger-to-date actioned synergies through March 2021.

2021 Performance Outlook

Key Financial Metrics	Original	Updated
Internal Revenue Growth	8%-12%	9%-12%
Adjusted EPS	$5.30 - $5.50 *(20% to 24% growth)*	$5.35 - $5.50 *(21% to 24% growth)*
Other Financial Metrics		
Adjusted Operating Margin Expansion	>250 bps	>250 bps
Free Cash Flow Conversion	>108%	>108%

See appendix for information regarding non-GAAP financial measures. Original outlook as provided on February 9, 2021.

Appendix

Non-GAAP Financial Measures

Use of Non-GAAP Financial Measures

This presentation includes the following unaudited non-GAAP financial measures: "adjusted revenue," "internal revenue," "internal revenue growth," "adjusted operating income," "adjusted operating margin," "adjusted operating margin expansion," "adjusted net income," "adjusted earnings per share," "free cash flow," and "free cash flow conversion." Management believes that adjustments for certain non-cash or other items and the exclusion of certain pass-through revenue and expenses should enhance shareholders' ability to evaluate the company's performance, as such measures provide additional insights into the factors and trends affecting its business. Additional information about these measures and reconciliations to the nearest GAAP financial measures are provided in this appendix.

Forward-looking Non-GAAP Financial Measures

Reconciliations of unaudited non-GAAP financial measures to the most comparable GAAP measures are included in this presentation, except for forward-looking measures where a reconciliation to the corresponding GAAP measures is not available due to the variability, complexity and limited visibility of these items that are excluded from the non-GAAP outlook measures. The company's forward-looking non-GAAP financial measures for 2021, including internal revenue growth, adjusted earnings per share, adjusted operating margin, and free cash flow conversion, are designed to enhance shareholders' ability to evaluate the company's performance by excluding certain items to focus on factors and trends affecting its business. The company's internal revenue growth outlook includes deferred revenue purchase accounting adjustments and excludes the impact of foreign currency fluctuations, acquisitions, dispositions and the company's Output Solutions postage reimbursements. The company's adjusted earnings per share and adjusted operating margin outlooks include non-cash deferred revenue purchase accounting adjustments and exclude non-cash intangible asset amortization expense associated with acquisitions, non-cash impairment charges and restructuring costs, merger and integration costs, severance costs, and gains or losses from the sale of businesses. In addition, the adjusted earnings per share outlook excludes certain discrete tax benefits and expenses and the adjusted operating margin outlook excludes the impact of the company’s Output Solutions postage reimbursements. The company’s free cash flow outlook and free cash flow conversion outlook includes, but is not limited to, capital expenditures, distributions paid to noncontrolling interests, and distributions from unconsolidated affiliates and excludes severance, merger and integration payments. The company estimates that amortization expense in 2021 with respect to acquired intangible assets will approximate the amount incurred in 2020. Other adjustments to the company's financial measures that were incurred in 2020 and for the three months ended March 31, 2021, are presented on the subsequent pages of this presentation; however, they are not necessarily indicative of adjustments that may be incurred throughout 2021 or beyond. Estimates of these impacts and adjustments on a forward-looking basis are not available due to the variability, complexity and limited visibility of these items.

Adjusted Revenue and Adjusted Operating Income

Total Company

	Q1.21	Q1.20
Revenue	$ 3,755	$ 3,769
Adjustments:		
Output Solutions postage reimbursements	(205)	(235)
Deferred revenue purchase accounting adjustments	7	12
Merchant Services adjustment [1]	—	(68)
Adjusted revenue	$ 3,557	$ 3,478
Operating income	$ 475	$ 629
Adjustments:		
Merger and integration costs	125	234
Severance costs	10	47
Amortization of acquisition-related intangible assets	506	525
Merchant Services adjustment [1]	—	(36)
Gain on sale of business	—	(431)
Adjusted operating income	$ 1,116	$ 968
Operating margin	12.6 %	16.7 %
Adjusted operating margin	31.4 %	27.8 %

$ in millions, unaudited. Operating margin percentages are calculated using actual, unrounded amounts.

See page 12 for information regarding non-GAAP financial measures.

[1] Represents an adjustment primarily related to the company's joint venture with Bank of America. The Banc of America Merchant Services joint venture (BAMS) was dissolved effective July 1, 2020. The company owned 51% of BAMS and, through June 30, 2020, BAMS' financial results were 100% consolidated into the company's financial statements for GAAP reporting purposes. In connection with the dissolution of the joint venture, the company received a 51% share of the joint venture's value via an agreed upon contractual separation. In addition, the company will continue providing merchant processing and related services to Bank of America for its merchant clients. The non-GAAP adjustment reduces adjusted revenue and adjusted operating income by the joint venture revenue and expense that was not expected to be retained by the company upon dissolution and is partially offset by an increase to processing and services revenue.

Adjusted Revenue and Adjusted Operating Income by Segment

Merchant Acceptance Segment

	Q1.21		Q1.20	
Revenue	$	1,397	$	1,401
Adjustments:				
Deferred revenue purchase accounting adjustments		—		2
Merchant Services adjustment [1]		—		(68)
Adjusted revenue	$	1,397	$	1,335
Operating income	$	387	$	317
Adjustments:				
Merger and integration costs		—		2
Merchant Services adjustment [1]		—		(36)
Adjusted operating income	$	387	$	283
Operating margin		27.7 %		22.6 %
Adjusted operating margin		27.7 %		21.2 %

$ in millions, unaudited. Operating margin percentages are calculated using actual, unrounded amounts.
See page 12 for information regarding non-GAAP financial measures.

[1] Represents an adjustment primarily related to the company's joint venture with Bank of America. The Banc of America Merchant Services joint venture (BAMS) was dissolved effective July 1, 2020. The company owned 51% of BAMS and, through June 30, 2020, BAMS' financial results were 100% consolidated into the company's financial statements for GAAP reporting purposes. In connection with the dissolution of the joint venture, the company received a 51% share of the joint venture's value via an agreed upon contractual separation. In addition, the company will continue providing merchant processing and related services to Bank of America for its merchant clients. The non-GAAP adjustment reduces adjusted revenue and adjusted operating income by the joint venture revenue and expense that was not expected to be retained by the company upon dissolution and is partially offset by an increase to processing and services revenue.

Adjusted Revenue and Adjusted Operating Income by Segment

Financial Technology Segment

	Q1.21	Q1.20
Revenue	$ 736	$ 718
Operating income	$ 246	$ 204
Operating margin	33.4 %	28.3 %

$ in millions, unaudited. Operating margin percentages are calculated using actual, unrounded amounts.

For all periods presented in the Fintech segment, there were no adjustments to GAAP measures presented and thus the adjusted measures are equal to the GAAP measures presented.

See page 12 for information regarding non-GAAP financial measures.

Adjusted Revenue and Adjusted Operating Income by Segment

Payments and Network Segment

	Q1.21	Q1.20
Revenue	$ 1,405	$ 1,386
Adjustments:		
Deferred revenue purchase accounting adjustments	7	10
Adjusted revenue	$ 1,412	$ 1,396
Operating income	$ 578	$ 565
Adjustments:		
Merger and integration costs	7	10
Adjusted operating income	$ 585	$ 575
Operating margin	41.1 %	40.8 %
Adjusted operating margin	41.4 %	41.2 %

$ in millions, unaudited. Operating margin percentages are calculated using actual, unrounded amounts.

See page 12 for information regarding non-GAAP financial measures.

Internal Revenue Growth (“IRG”)

	Three Months Ended March 31,		
	2021	2020	Growth
Total Company			
Adjusted revenue	$ 3,557	$ 3,478	
Currency impact	4	—	
Acquisition adjustments	(3)	—	
Divestiture adjustments	(110)	(158)	
Internal revenue	$ 3,448	$ 3,320	4%
Merchant Acceptance			
Adjusted revenue	$ 1,397	$ 1,335	
Currency impact	11	—	
Divestiture adjustments	(98)	(117)	
Internal revenue	$ 1,310	$ 1,218	8%
Financial Technology			
Adjusted revenue	$ 736	$ 718	
Currency impact	(3)	—	
Internal revenue	$ 733	$ 718	2%
Payments and Network			
Adjusted revenue	$ 1,412	$ 1,396	
Currency impact	(4)	—	
Acquisition adjustments	(3)	—	
Divestiture adjustments	—	(12)	
Internal revenue	$ 1,405	$ 1,384	2%
Corporate and Other			
Adjusted revenue	$ 12	$ 29	
Divestiture adjustments	(12)	(29)	
Internal revenue	$ —	$ —	

$ in millions, unaudited. Internal revenue growth is calculated using actual, unrounded amounts.
See page 12 for information regarding non-GAAP financial measures.

Internal revenue growth is measured as the change in adjusted revenue (see pages 13-16) for the current period excluding the impact of foreign currency fluctuations and revenue attributable to acquisitions and dispositions, divided by adjusted revenue from the prior period excluding revenue attributable to dispositions. Revenue attributable to dispositions also includes current and prior period revenue associated with merchants retained by the company from the Banc of America Merchant Services joint venture, which was dissolved effective July 1, 2020, and transition services revenue within Corporate and Other. Currency impact is measured as the increase or decrease in adjusted revenue for the current period by applying prior period foreign currency exchange rates to present a constant currency comparison to prior periods.

Adjusted Net Income and Adjusted EPS

	Q1.21	Q1.20
GAAP net income attributable to Fiserv	$ 304	$ 392
Adjustments:		
Merger and integration costs [1]	125	234
Severance and restructuring costs [2]	10	47
Amortization of acquisition-related intangible assets [3]	506	525
Non wholly-owned entity activities [4]	—	(17)
Tax impact of adjustments [5]	(148)	(179)
Gain on sale of business [6]	—	(431)
Tax impact of gain on sale of business [5]	—	113
Adjusted net income	$ 797	$ 684
GAAP EPS attributable to Fiserv	$ 0.45	$ 0.57
Adjustments - net of income taxes:		
Merger and integration costs [1]	0.14	0.26
Severance and restructuring costs [2]	0.01	0.05
Amortization of acquisition-related intangible assets [3]	0.57	0.59
Non wholly-owned entity activities [4]	—	(0.02)
Gain on sale of business [6]	—	(0.46)
Adjusted EPS	$ 1.17	$ 0.99

$ in millions, except per share amounts, unaudited. Earnings per share is calculated using actual, unrounded amounts.

See page 12 for information regarding non-GAAP financial measures.

Adjusted Net Income and Adjusted EPS (cont.)

[1] Represents acquisition and related integration costs incurred in connection with various acquisitions, primarily related to the First Data acquisition. First Data integration costs in the first quarter of 2021 and 2020 primarily include $52 million and $47 million, respectively, of third party professional service fees associated with integration activities; $18 million and $52 million, respectively, of incremental share-based compensation, including the fair value of stock awards assumed by Fiserv; $45 million and $50 million, respectively, of other integration-related compensation costs; and $52 million of accelerated depreciation and amortization associated with the termination of certain vendor contracts in the first quarter of 2020.

[2] Represents severance costs associated with the achievement of expense management initiatives, primarily related to the First Data acquisition.

[3] Represents amortization of intangible assets acquired through various acquisitions, including customer relationships, software/technology, and trade names. This adjustment does not exclude the amortization of other intangible assets such as contract costs (sales commissions and deferred conversion costs), capitalized and purchased software, and financing costs and debt discounts. See additional information on page 21 for an analysis of the company's amortization expense.

[4] Represents the company's share of amortization of acquisition-related intangible assets at its unconsolidated affiliates, as well as the minority interest share of amortization of acquisition-related intangible assets at its subsidiaries in which the company holds a controlling financial interest. This adjustment in 2021 also includes gains totaling $40 million related to the fair value remeasurement of certain equity investments.

[5] The tax impact of adjustments is calculated using a tax rate of 23%, which approximates the company's anticipated annual effective tax rate, exclusive of the actual tax impacts associated with the gain on the sale of a 60% interest in the Investment Services business in February 2020.

[6] Represents the gain associated with the sale of a 60% interest in the Investment Services business in February 2020.

Free Cash Flow Conversion

	Q1.21	Q1.20
Net cash provided by operating activities	$ 952	$ 888
Capital expenditures	(234)	(246)
Adjustments:		
Distributions paid to noncontrolling interests and redeemable noncontrolling interests	(10)	(26)
Distributions from unconsolidated affiliates included in cash flows from investing activities	32	36
Severance, merger and integration payments	105	139
Tax payments on adjustments	(24)	(31)
Free cash flow	$ 821	$ 760
Adjusted net income	$ 797	$ 684
Free cash flow conversion	103 %	111 %
GAAP net income attributable to Fiserv	$ 304	$ 392
Ratio of net cash provided by operating activities to GAAP net income attributable to Fiserv	313 %	227 %

$ in millions, unaudited. Free cash flow conversion is defined as free cash flow divided by adjusted net income.

See page 12 for information regarding non-GAAP financial measures. See pages 18-19 for adjusted net income reconciliation.

Additional Information – Amortization Expense

Total Amortization	**Q1.21**	**Q1.20**
Acquisition-related intangible assets	$ 521	$ 553
Capitalized software and other intangibles	56	38
Purchased software	65	56
Financing costs and debt discounts	13	12
Sales commissions	24	22
Deferred conversion costs	12	7
Total amortization	$ 691	$ 688

$ in millions, unaudited.

The company adjusts its non-GAAP results to exclude amortization of acquisition-related intangible assets as such amounts are inconsistent in amount and frequency and are significantly impacted by the timing and/or size of acquisitions (see corresponding adjustment on pages 18-19). The adjustment for acquired First Data software/technology excludes only the incremental amortization related to the fair value purchase accounting allocation. Management believes that the adjustment of acquisition-related intangible asset amortization supplements the GAAP information with a measure that can be used to assess the comparability of operating performance. Although the company excludes amortization from acquisition-related intangible assets from its non-GAAP expenses, management believes that it is important for investors to understand that such intangible assets were recorded as part of purchase accounting and contribute to revenue generation. Amortization of intangible assets that relate to past acquisitions will recur in future periods until such intangible assets have been fully amortized. Any future acquisitions may result in the amortization of additional intangible assets.

2020 Adjusted Net Income and Adjusted EPS Reconciliation

2020 GAAP net income attributable to Fiserv	$	958
Adjustments:		
Merger and integration costs [1]		902
Severance costs [2]		108
Amortization of acquisition-related intangible assets [3]		2,024
Non wholly-owned entity activities [4]		94
Tax impact of adjustments [5]		(719)
Gain on sale of businesses [6]		(464)
Tax impact of gain on sale of businesses [5]		124
Discrete tax items [7]		(7)
2020 Adjusted net income	$	3,020
2020 Weighted average common shares outstanding - diluted		683.4
2020 GAAP earnings per share attributable to Fiserv	$	1.40
Adjustments - net of income taxes:		
Merger and integration costs [1]		1.02
Severance costs [2]		0.12
Amortization of acquisition-related intangible assets [3]		2.28
Non wholly-owned entity activities [4]		0.11
Gain on sale of businesses [6]		(0.50)
Discrete tax items [7]		(0.01)
2020 Adjusted earnings per share	$	4.42
2021 Adjusted earnings per share outlook		$5.35 - $5.50
2021 Adjusted earnings per share growth outlook		21% - 24%

$ in millions, except per share amounts, unaudited. Earnings per share is calculated using actual, unrounded amounts. See page 12 for information regarding non-GAAP financial measures.

2020 Adjusted Net Income and Adjusted EPS Reconciliation (cont.)

[1] Represents acquisition and related integration costs incurred in connection with various acquisitions. Merger and integration costs include $865 million related to the First Data acquisition. First Data integration costs primarily include $224 million of third party professional service fees associated with integration activities; $165 million of incremental share-based compensation, including the fair value of stock awards assumed by Fiserv; $118 million of accelerated depreciation and amortization associated with the termination of vendor contracts; $137 million of other integration-related compensation costs; and $124 million of non-cash impairment charges associated with the early exit of certain leased facilities.

[2] Represents severance costs associated with the achievement of expense management initiatives, primarily related to the First Data acquisition.

[3] Represents amortization of intangible assets acquired through various acquisitions, including customer relationships, software/technology, and trade names. This adjustment does not exclude the amortization of other intangible assets such as contract costs (sales commissions and deferred conversion costs), capitalized and purchased software, and financing costs and debt discounts.

[4] Represents the company's share of amortization of acquisition-related intangible assets at its unconsolidated affiliates, as well as the minority interest share of amortization of acquisition-related intangible assets at its subsidiaries in which the company holds a controlling financial interest.

[5] The tax impact of adjustments is calculated using a tax rate of 23%, which approximates the company's anticipated annual effective tax rate, exclusive of the actual tax impacts associated with the net gain on sale of businesses.

[6] Represents the earnings attributable to divested businesses and the gain on the associated divestiture transactions, including the sale of a 60% interest in the Investment Services business in February 2020 and the dissolution of the Banc of America Merchant Services joint venture in July 2020.

[7] Represents certain discrete tax items, primarily related to foreign income tax benefits from a subsidiary restructuring and the revaluation of deferred taxes due to a change in the statutory tax rate in the United Kingdom.

2020 Adjusted Revenue and Adjusted Operating Income Reconciliation

2020 Revenue	$	14,852
Adjustments:		
Output Solutions postage reimbursements		(864)
Deferred revenue purchase accounting adjustments		46
Merchant Services adjustment [1]		(126)
2020 Adjusted revenue	$	13,908
2020 Operating income	$	1,852
Adjustments:		
Merger and integration costs		902
Severance costs		108
Amortization of acquisition-related intangible assets		2,024
Merchant Services adjustment [1]		(59)
Gain on sale of businesses		(464)
2020 Adjusted operating income	$	4,363
2020 Operating margin		12.5 %
2020 Adjusted operating margin		31.4 %
2021 Adjusted operating margin expansion outlook		> 250 bps

$ in millions, unaudited. Operating margin percentages are calculated using actual, unrounded amounts.

See page 12 for information regarding non-GAAP financial measures.

[1] Represents an adjustment primarily related to the company's joint venture with Bank of America. The Banc of America Merchant Services joint venture (BAMS) was dissolved effective July 1, 2020. The company owned 51% of BAMS and, through June 30, 2020, BAMS' financial results were 100% consolidated into the company's financial statements for GAAP reporting purposes. In connection with the dissolution of the joint venture, the company received a 51% share of the joint venture's value via an agreed upon contractual separation. In addition, the company will continue providing merchant processing and related services to Bank of America for its merchant clients. The non-GAAP adjustment reduces adjusted revenue and adjusted operating income by the joint venture revenue and expense that was not expected to be retained by the company upon dissolution and is partially offset by an increase to processing and services revenue.