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Greensburg, Kansas Bank Serves Customers Quickly with Help from Outsourcing Partner Fiserv after Tornado Levels Town

BROOKFIELD, Wis., May 17, 2007 (BUSINESS WIRE) -- Greensburg State Bank in Greensburg, Kansas is open and functioning after an F5 tornado destroyed much of the small town, the bank's only building and killed twelve people on May 4. The bank is back in full operation due to the strength, courage and human spirit of the bank's employees and the help of its outsourcing provider, Fiserv, Inc., (NASDAQ: FISV), a leading provider of information management systems and services.

In spite of their personal property losses, by Monday, May 6 at 9 a.m., Greensburg State Bank employees had erected a tent outside the destroyed bank building and reopened. Later that day, using the Haviland Telephone Company offices and high speed Internet, Fiserv assisted the bank in configuring a salvaged laptop which allowed the bank to transmit electronic debits and credits through the automated clearinghouse (ACH).

The following morning, Fiserv delivered newly-configured personal computers which allowed the bank to access all its banking processes, and created a secure connection into the Fiserv data centers. The bank, with assets of \$54 million, had complete access to its computerized applications over this secure Internet access line to navigate accounts and records, and make transactions to help its customers in Greensburg and Kiowa County, Kansas as they tried to cope with the disaster.

Tom Corns, Greensburg State Bank president congratulated Fiserv for helping get the bank on the road to recovery, "The officers, directors and staff at Greensburg State Bank would like to thank Fiserv and its employees for the exceptional work and outstanding job they did to bring our data processing services back online after a complete loss of building and computer equipment. They had a technical support person come out and help us establish all computer links with Fiserv and our data processing continued without a skip. I think Fiserv has done an outstanding service to this bank and this community."

"The people in Greenburg had lost their homes, their belongings and their town. They needed access to their accounts and their money," said Craig Marvin, president of the Fiserv Des Moines Data Center. "Disasters are something that we hope never happens, but we do plan for them. We felt honored to be in the position to help."

Fiserv employees worked to return all item processing and account processing services to the 83 year old bank, including installing the newly configured computers, providing equipment to support all aspects of branch capture, as well as donating office supplies, printers, adding machines, scanners, and temporary forms. When phone service was restored to the town, Fiserv ordered an emergency circuit into the bank's temporary facility for a dedicated data line to West Des Moines and Topeka for all the bank's account processing, branch capture and item processing. This is a permanent, secure solution to allow Greensburg State Bank to do account queries and all the functions it had before the storm.

"Greensburg State Bank didn't miss a beat. We worked hard to get the bank back up and functioning, because the bank needed it, and the town needed it," explained, Frank Smeal, president of the Fiserv ITI Outsourcing Division. "We wanted to do whatever it took to help bring some sense of normalcy back into the lives of these individuals who were so hard hit. With their lives turned upside down it is so very important to have their bank available to them."

About Fiserv, Inc.

Fiserv, Inc. (NASDAQ: FISV), a Fortune 500 company, provides information management systems and services to the financial and insurance industries. Leading services include transaction processing, outsourcing, business process outsourcing (BPO), software and systems solutions. The company serves more than 18,000 clients worldwide and is the leading provider of core processing solutions for U.S. banks, credit unions and thrifts. Fiserv was ranked the largest provider of information technology services to the financial services industry worldwide in the 2004, 2005 and 2006 FinTech 100 surveys. Headquartered in Brookfield, Wis., Fiserv reported more than \$4.5 billion in total revenue for 2006. For more information, please visit www.fiserv.com.

SOURCE: Fiserv, Inc.

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