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Fiserv Converts Two Leading U.S. Credit Unions to DNA

- | Randolph-Brooks Federal Credit Union and Navigant Credit Union convert to DNA over Labor Day weekend
- | Credit unions implement a host of integrated Fiserv solutions with DNA
- | Marks 14 financial institution conversions to DNA to date in 2014

BROOKFIELD, Wis.--(BUSINESS WIRE)-- [Fiserv](#), Inc. (NASDAQ: FISV), a leading global provider of financial services technology solutions, today announced that it successfully converted the thirteenth-largest credit union in the United States, \$6 billion Randolph-Brooks Federal Credit Union (RBFCU) based in Live Oak, Texas, and \$1.5 billion Navigant Credit Union based in Smithfield, R.I., to the [DNA](#)™ platform over Labor Day weekend.

RBFCU now operates DNA as an in-house account processing platform, and Navigant Credit Union has deployed DNA as an ASP solution through a Fiserv data center. Since the beginning of 2014, Fiserv has led 14 successful conversions to DNA and signed 18 new clients to the DNA account processing platform.

Using proven methodologies, Fiserv implementation experts worked closely with the teams at RBFCU and Navigant to migrate data, set up appropriate application interfaces and configure their new architectures to ensure a smooth transition enabling them to quickly pursue their business goals.

"We appreciate the confidence that Randolph-Brooks and Navigant Credit Union have placed in Fiserv, in our extensive range of integrated, industry leading add-on solutions that complement DNA, and in our highly experienced implementation teams," said Steve Cameron, president, Open Solutions Division, Fiserv. "From our products to our implementation process and day-to-day support, we remain firmly committed to exceeding client expectations in every facet of our relationship to help our clients achieve success in a rapidly evolving industry."

[Randolph-Brooks Federal Credit Union](#)

RBFCU is one of the largest and fastest growing credit unions in the nation, according to data from the National Credit Union Administration (NCUA); and a winner of Raddon Financial Group's Crystal Performance Award for seven consecutive years.

What matters most to RBFCU is consistently delivering outstanding service, products and technology to its more than 475,000 members. The credit union selected DNA as part of that commitment.

"The advanced technology of DNA can scale with our growth plans while providing the flexibility and member-centricity we need to quickly roll out relevant, new products," said Mary O'Rourke, senior vice president and Chief Information Officer, RBFCU. "With DNA, we'll have the potential to increase efficiency through integration with leading Fiserv solutions as well as have the ability to create our own custom core applications with DNAcreator™."

Regarding the conversion, Christopher W. O'Connor, President and CEO of RBFCU said, "We had high expectations for DNA and high expectations for a successful implementation, and our expectations were met in every way thanks to the great people and the great processes Fiserv provided in working with our team."

The RBFCU conversion to DNA encompassed a number of integrated surround products from Fiserv including CRM and Business Intelligence for DNA, tMagic™ for DNA, WireXchange®, Prologue™ General Ledger and Statement Advantage™. As part of the conversion, RBFCU also integrated their in-house developed NetBranch Online for online banking and mobile applications with DNA.

[Navigant Credit Union](#)

Navigant Credit Union, one of the largest credit unions in Rhode Island, selected DNA to take advantage of its advanced,

innovative technology and continue the credit union's productive, 15-year relationship with Fiserv. In particular, Navigant has praised the flexible, open architecture and single database design of DNA, which enable the credit union to roll out new products quickly and easily, improving efficiency and enhancing the member experience.

"We have relied on our partnership with Fiserv for many years to deliver the best for our members," said Gary E. Furtado, president and Chief Executive Officer, Navigant Credit Union. "The Fiserv team's expertise and ability to understand our needs made our entire data center implementation a seamless and easy transition. The people at Fiserv worked hand-in-hand with our own team to make the conversion as smooth as possible for our staff and our members."

Along with DNA, Navigant is also using a range of complementary integrated solutions from Fiserv, including Nautilus[®], WireXchange[®], Prologue[™] General Ledger, Fiserv Item Processing, Fiserv EFT and Voice Response for DNA.

Fiserv is the U.S. market leader in account processing services for financial institutions. More than one third of U.S. financial institutions rely on Fiserv for account processing solutions and expertise.

About Randolph-Brooks Federal Credit Union

Established in 1952, Randolph-Brooks Federal Credit Union is a full-service financial institution whose mission is to improve members' economic well-being and quality of life. With assets exceeding \$6 billion, RBFCU serves more than 475,000 members from 50 branch locations throughout Texas. For more information, visit www.rbfcu.org.

About Navigant Credit Union

Navigant Credit Union, Rhode Island's first credit union, has provided Rhode Island with unparalleled financial products and services and community support for more than 90 years. With \$1.5 billion in assets, 65,000 members and thirteen branches, Navigant Credit Union is also Rhode Island's leading financial institution. Navigant Credit Union is committed to supporting its communities through quality products and services, ease of banking, and compassionate decision making. Visit <http://www.navigantcu.org> to learn more.

About Fiserv

This year, Fiserv Inc. (NASDAQ: FISV) celebrates 30 years of leadership in financial services technology. As one of FORTUNE[®] magazine's World's Most Admired Companies, Fiserv is helping clients worldwide achieve best-in-class results by driving innovation in payments, processing services, risk and compliance, customer and channel management, and business insights and optimization. For more information, visit www.fiserv.com.

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Media Relations:

Julie Nixon
Senior Public Relations Manager
Fiserv, Inc.
678-375-3744
julie.nixon@fiserv.com

or

Additional Contact:

Wade Coleman
Director, Communications & Thought Leadership
Fiserv, Inc.
678-375-1210
wade.coleman@fiserv.com

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