# UNITED STATES SECURITIES AND EXCHANGE COMMISSION WASHINGTON, D. C. 20549

FORM 10-Q

[X] QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934.
For the quarterly period ended March 31, 2001

or

[ ] TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934.

For the transition period from to

Commission file number 0-14948

FISERV, INC.

(Exact name of Registrant as specified in its charter)

WISCONSIN 39-1506125

(State or other jurisdiction of incorporation or organization) Identification No.)

255 FISERV DRIVE, BROOKFIELD, WI 53045

(Address of principal executive office) (Zip Code)

(262) 879 5000

(Registrant's telephone number, including area code)

Indicate by check mark whether the Registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the Registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes (X) No (

As of April 16, 2001, there were 124,340,000 shares of common stock, \$.01 par value, of the Registrant outstanding.

1

PART I. FINANCIAL INFORMATION

ITEM I. FINANCIAL STATEMENTS

FISERV, INC. AND SUBSIDIARIES
CONSOLIDATED STATEMENTS OF INCOME
(In thousands, except per share amounts)
(Unaudited)

<TABLE> <CAPTION>

COAL LIONA	Three Months Ended March 31, 2001 2000	
<\$>	<c></c>	<c></c>
Revenues	\$453,912	\$396,402
Cost of revenues:		
Salaries, commissions and payroll		
related costs	218,695	189,572
Data processing expenses, rentals		
and telecommunication costs	29,605	28,112
Other operating expenses	92,392	75,227
Depreciation and amortization of		
property and equipment	18,305	16,749
Amortization of intangible assets	8,792	7,176
Amortization (capitalization) of internally generated		
computer software-net	(482)	612
Total cost of revenues	367,307	317,448

Operating income Interest expense - net Realized gain from sale of investment	86,605 (3,817) 1,821	78,954 (5,806)
Income before income taxes Income tax provision	84,609 33,844	73,148 29,991
Net income	\$ 50,765	\$ 43,157
Net income per share: Basic	\$ 0.41	\$ 0.35
Diluted	\$ 0.40	\$ 0.34
Shares used in computing net income per share: Basic	124,108	122,622
Diluted	127,233	125,543

</TABLE>

See notes to consolidated financial statements.

2

## FISERV, INC. AND SUBSIDIARIES CONSOLIDATED BALANCE SHEETS (Dollars in thousands)

	March 31, 2001	December 31, 2000
	(Unaudited)	
ASSETS Cash and cash equivalents Accounts receivable - net Securities processing receivables Prepaid expenses and other assets Investments Property and equipment-net Internally generated computer software-net Intangible assets-net	2,068,965 86,077 1,891,734 218,134 88,681	\$ 98,856 265,640 2,193,291 91,077 1,796,899 205,555 88,263 846,739
Total	\$5,637,099	
LIABILITIES AND SHAREHOLDERS' EQUITY Accounts payable Securities processing payables Short-term borrowings Accrued expenses Accrued income taxes Deferred revenues Customer retirement account deposits Deferred income taxes Long-term debt	\$ 72,813 1,849,830 13,000 163,094 25,557 163,113 1,622,884 48,814	
Total liabilities	4,321,667	4,334,248
Shareholders' equity: Common stock issued,125,387,700 shares Additional paid-in capital Accumulated other comprehensive income Accumulated earnings Treasury stock, at cost, 1,059,800 and 1,581,900 shares, respectively	73,749 804,296 (24,258)	455,444 78,869 753,531 (37,026)
Total shareholders' equity		1,252,072
Total	\$5,637,099	

See notes to consolidated financial statements.

	March 31,	
	2001	2000
<pre><s> Cook floor from cooking orbitalists</s></pre>	<c></c>	<c></c>
Cash flows from operating activities: Net income	¢ 50 765	\$ 43,157
Adjustments to reconcile net income to net cash provided	\$ 30,763	\$ 45,137
by operating activities:		
Realized gain from sale of investment	(1,821)	_
Deferred income taxes	16,416	17 <b>,</b> 605
Depreciation and amortization of property and equipment		16,749
Amortization of intangible assets	8,792	7,176
Amortization of internally generated computer software	8,612	10,253
1 5		
	101,069	94,940
Changes in assets and liabilities, net of effects from acquisitions of		
businesses:		
Accounts receivable	673	(8,802) (4,292)
Prepaid expenses and other assets	8,307	(4,292)
Accounts payable and accrued expenses	(46,776)	(23,151)
Deferred revenues	2 31/	Ω 11Ω
Accrued income taxes	7,009	7,300
Securities processing receivables and payables - net	(3,167)	(223,273)
Net cash provided by (used in) operating activities		(149,160)
Cash flows from investing activities:		
Capital expenditures	(16.708)	(22,094)
Capitalization of internally generated computer software		(9,641)
Payment for acquisitions of businesses, net of cash acquired	(90.903)	(6.515)
Investments	(90,751)	15,808
Net cash used in investing activities		(22,442)
Cash flows from financing activities:	16 725)	214 671
Proceeds from (repayment of) short-term borrowings - net Proceeds from (repayment of) long-term debt-net	(0,723)	214,671 (39,463)
Issuance of common stock	3 206	13,269
Purchases of treasury stock		(0 001)
Customer retirement account deposits	97 232	(12,890)
customer retriement account deposits		(12,030)
Net cash provided by financing activities	121,317	165,703
Change in cash and cash equivalents	(16,710)	
Beginning balance	98,856	80,554
Ending balance		\$ 74,655

Three Months Ended

</TABLE>

See notes to consolidated financial statements.

4

## FISERV, INC. AND SUBSIDIARIES NOTES TO CONSOLIDATED FINANCIAL STATEMENTS

## 1. Principles of Consolidation

The consolidated financial statements for the three month periods ended March 31, 2001 and 2000 are unaudited. In the opinion of management, all adjustments necessary for a fair presentation of such consolidated financial statements have been included. Such adjustments consisted only of normal recurring items. Interim results are not necessarily indicative of results for a full year. The consolidated financial statements and notes are presented as permitted by Form 10-Q, and do not contain certain information included in the annual consolidated financial statements and notes of Fiserv, Inc. and subsidiaries (the "Company").

2. Accounting Change and Derivative Instruments Effective January 1, 2001, the Company adopted Statement of Financial Accounting Standards No. 133, "Accounting for Derivative Instruments and Hedging Activities" ("SFAS 133"), as amended, which requires that all derivative instruments be reported on the balance sheet at fair value. If the derivative instrument is a hedge, depending on the nature of the hedge, changes in the fair value of the derivative instrument are either recognized in net income or in other comprehensive income until the hedged item is recognized in net income. The adoption of SFAS 133 on January 1, 2001, resulted in a cumulative after-tax reduction to accumulated other comprehensive income included in Shareholders' equity of \$2.7 million.

## 3. Business Combinations

During the first three months of 2001, the Company completed four acquisitions

accounted for by the purchase method for total cash consideration of approximately \$90.9 million. In addition to cash consideration, the Company also issued approximately 220,000 unregistered shares of its common stock in conjunction with one of the acquisitions. The operations of these acquisitions are included in the consolidated results of operations from the dates of acquisition. Pro forma information for acquisitions is not presented as the impact was not material.

### 4. Accounting for Income Taxes

Deferred income taxes reflect the net tax effects of (a) temporary differences between the carrying amount of assets and liabilities for financial reporting purposes and the amounts used for income tax purposes, and (b) operating and tax credit carryforwards. Significant components of the Company's net deferred tax (liability) asset consisted of the following:

	March 31, December 31, 2001 2000		
	(In thousands)		
Purchased incomplete software technology	\$ 41,898	\$ 43,051	
Accrued expenses not currently deductible	32,968	27 <b>,</b> 380	
Deferred revenues	14,081	15,494	
Internally generated capitalized software	(36,054)	(35,306)	
Excess of tax over book depreciation and			
amortization	(20,654)	(20,480)	
Unrealized gains on investments	(54,940)	(53,722)	
Other	(26,113)	(11,409)	
Total	(\$48,814)	(\$34,992)	

## 5. Supplemental Cash Flow Information

	2001	2000
	(In thou	sands)
Interest paid	\$ 4,457	\$5 <b>,</b> 663
Income taxes paid	10,624	5 <b>,</b> 959
Liabilities assumed in acquisitions		
of businesses	13,600	1,549

5

ITEM 2. MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS

## Results of Operations

The following table sets forth, for the periods indicated, the relative percentage which certain items in the Company's consolidated statements of income bear to revenues and the percentage change in these items.

## <TABLE> <CAPTION>

	2001	2000	Percentage Increase
	(Percent of		
Revenues	100.0	100.0	14.5
<\$>	<c></c>		<c></c>
Salaries and related costs	48.2	47.8	15.4
Data processing costs	6.5	7.1	5.3
Other operating expenses	20.4	19.0	22.8
Depreciation and amortization	4.0	4.2	9.3
Amortization of intangible assets	1.9	1.8	N/A
Amortization (capitalization) of software-net	(0.1)	0.2	N/A
Total cost of revenues	80.9	80.1	15.7
Operating income	19.1	19.9	9.7

</TABLE>

## Revenues

Revenues increased 14.5% from \$396.4 million in the first quarter of 2000 to \$453.9 million in the current first quarter. Revenue growth was primarily derived from sales to new clients, cross-sales to existing clients, price increases and revenues from acquired businesses. Revenue growth was negatively impacted by lower transaction volumes in the Securities processing and trust services segment primarily due to overall weakness in the United States retail financial markets in the first quarter of 2001. Revenues from acquired businesses approximated 60% of total revenue growth in the first quarter of 2001.

#### Cost of Revenues

Cost of revenues increased 15.7% from \$317.4 million in the first quarter of 2000 to \$367.3 million in the current first quarter. The make up of cost of revenues has been affected by business acquisitions, changes in the mix of the Company's business and operational efficiencies. In 2001, the Company recorded a litigation reserve of \$7.8 million due to an unfavorable arbitration award relating to actions that occurred at Hanifen, Imhoff Holdings, Inc. prior to being acquired by the Company in 1997.

## Operating Income

Operating income increased 9.7% from \$79.0 million in the first quarter of 2000 to \$86.6 million in the current first quarter.

## Realized Gain from Sale of Investment

During the first quarter of 2001, the Company sold 100,000 shares of Knight Trading Group, Inc. resulting in a pre-tax realized gain of \$1.8 million.

## Income Tax Provision

The effective income tax rate was 41% in 2000 and 40% in 2001. The effective income tax rate is expected to remain at 40% for the remainder of the current year.

#### Net Income

Net income for the first quarter increased 17.6% from \$43.2 million in 2000 to \$50.8 million in 2001. Net income per share-diluted for the first quarter was \$0.39 in 2001, before recognizing a \$0.01 per share realized gain from sale of investment, compared to \$0.34 in 2000.

6

## Business Segment Information

The Company is a leading independent provider of data processing systems and related information management services and products to financial institutions and other financial intermediaries. The Company's operations have been classified into three business segments: Financial institution outsourcing, systems and services; Securities processing and trust services; and All other and corporate. Summarized financial information by business segment is as follows:

Three Months Ended

	March 31,	
	2001	2000
	(In t	housands)
Revenues:		
Financial institution outsourcing, systems		
and services	\$360 <b>,</b> 362	\$293 <b>,</b> 088
Securities processing and trust services	76,022	86,447
All other and corporate	17,528	16,867
Total	\$453,912	\$396,402
	=======	=======
Operating income:		
Financial institution outsourcing, systems		
and services	\$ 79 <b>,</b> 596	\$ 49,336
Securities processing and trust services	8,388	29 <b>,</b> 947
All other and corporate	(1,379)	(329)
Total	\$ 86,605	\$ 78 <b>,</b> 954

Revenues in the Financial institution outsourcing, systems and services business segment increased from \$293.1 million in the first quarter of 2000 to \$360.4 million in the current first quarter. Operating income in the Financial institution outsourcing, systems and services business segment increased from \$49.3 million in the first quarter of 2000 to \$79.6 million in the current first quarter. Operating margin improvement in the first quarter of 2001 when compared to 2000 was primarily due to continued revenue growth, operational efficiencies and increased operating leverage of existing operations.

decreased from \$86.4 million in the first quarter of 2000 to \$76.0 million in the current first quarter. The overall revenue decrease in the first quarter of 2001 was directly related to significantly lower transaction volumes in the Securities processing businesses due to overall weakness in the United States retail financial markets, partially offset by an increase in revenues associated with the acquisition of Resources Trust Company in May of 2000. Operating income in this business segment decreased from \$29.9 million in the first quarter of 2000 to \$8.4 million in the current first quarter. The decrease in operating income was primarily due to reduced transaction volumes for securities processing services and a litigation reserve of \$7.8 million. The litigation reserve was recorded as a result of an unfavorable arbitration award relating to actions that occurred at Hanifen, Imhoff Holdings, Inc. prior to being acquired by the Company in 1997.

Revenues in the Securities processing and trust services business segment

Liquidity and Capital Resources The following table summarizes the Company's primary sources (uses) of funds for the three months ended March 31, 2001 and 2000:

<TABLE> <CAPTION>

Cash provided by operating activities before changes in securities processing receivables and payables - net Securities processing receivables and payables - net

Cash provided by (used in) operating activities (Decrease) increase in short-term borrowings Proceeds from (repayments) of long-term borrowings - net

TOTAT.

</TABLE>

2001	2000		
(In <c></c>	thousands) <c></c>		
\$72,596 (3,167)	\$ 74,113 (223,273)		
69,429 (6,725) 27,604	(149,160) 214,671 (39,463)		
\$90,308	\$ 26,048		

Long-term obligations amounted to \$362.6 million at March 31, 2001 and included \$273.4 million advanced under an aggregate of \$575.0 million in revolving credit facilities. The Company has used a significant portion of its cash flow from operations for acquisitions and capital expenditures with any remainder used to reduce long-term debt. The Company believes that its cash flow from operations together with other available sources of funds will be adequate to meet its funding requirements. In the event that the Company makes significant future acquisitions, however, it may raise funds through additional borrowings or issuances of securities.

Safe Harbor Statement Under the Private Securities Litigation Reform Act of 1995 Except for the historical information contained herein, the matters discussed in this Form 10-Q are forward-looking statements that involve risks and uncertainties, including but not limited to economic, competitive, governmental and technological factors affecting the Company's operations, markets, services and related products, prices and other factors discussed in the Company's prior filings with the Securities and Exchange Commission. Although the Company believes that the assumptions underlying the forward-looking statements contained herein are reasonable, any of the assumptions could be inaccurate. Therefore, there can be no assurance that the forward-looking statements included in this Form 10-Q will prove to be accurate. In light of the significant uncertainties inherent in the forward-looking statements included herein, the inclusion of such information should not be regarded as a representation by the Company or any other person that the objectives and plans of the Company will be achieved.

8

## PART II. OTHER INFORMATION

## Item 2. Changes in Securities and Use of Proceeds

In connection with an acquisition consummated on January 2, 2001, the Company issued approximately 220,000 unregistered shares of its common stock to two individuals. The Company relied upon the exemption provided in Section 4(2) of the Securities Act of 1933 and Rule 505 of Regulation D, based upon the number of recipients of the shares, their positions and the aggregate value of the transaction. No underwriter was involved in the transaction and no commission was paid.

Item 3. Quantitative And Qualitative Disclosures About Market Risk.

The Company's quantitative and qualitative disclosures about market risk are incorporated by reference in Item 7A of the Company's Annual Report on Form 10-K for the year ended December 31, 2000 and have not materially changed since that report was filed.

Item 4. Submission of Matters to a Vote of Security Holders.

At the Company's Annual Meeting of Shareholders held on March 29, 2001, the Company's Shareholders approved the following matters:

> Withheld For

1. ELECTION OF TWO DIRECTORS TO SERVE FOR A THREE-YEAR TERM EXPIRING IN 2004:

Kenneth R. Jensen

110,864,351

568.592

The other directors of the Company whose terms in office continued after the 2001 Annual Meeting of Shareholders are as follows: terms expiring at the 2002 Annual Meeting - Donald F. Dillon, Gerald J. Levy and Leslie M. Muma; and terms expiring at the 2003 Annual Meeting - George D. Dalton, Daniel P. Kearney and L. William Seidman.

<TABLE> <CAPTION>

	For	Against	Abstain	Non-Vote
<\$>	<c></c>	<c></c>	<c></c>	<c></c>
2. APPROVAL OF THE FISERV, INC. EXECUTIVE INCENTIVE COMPENSATION PLAN	108,750,138	2,293,040	389 <b>,</b> 765	-
3. REAPPOINTMENT OF DELOITTE & TOUCHE LLP AS INDEPENDENT AUDITORS FOR 2001				

 107,725,462 | 3,640,674 | 66**,**807 | - |Item 6. Exhibits and Reports on Form 8-K.

- (a) Exhibits
  - No exhibits are filed as part of this Quarterly Report on Form 10-Q.
- (b) Reports on Form 8-K No reports on Form 8-K were filed during the guarter ended March 31, 2001.

9

## SIGNATURE

Pursuant to the requirements of the Securities Exchange Act of 1934, the Registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

by

Fiserv, Inc.
----(Registrant)

Date April 23, 2001

/s/ Kenneth R. Jensen

-----

KENNETH R. JENSEN
Senior Executive Vice President, Chief
Financial Officer, Treasurer and Assistant
Secretary