
SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

FORM 8-K

CURRENT REPORT

**Pursuant to Section 13 or 15(d) of
the Securities Exchange Act of 1934**

Date of Report (Date of earliest event reported): October 5, 2004

Fiserv, Inc.

(Exact name of registrant as specified in its charter)

Wisconsin
(State or other jurisdiction
of incorporation)

0-14948
(Commission File Number)

39-1506125
(IRS Employer
Identification No.)

255 Fiserv Drive, Brookfield, Wisconsin 53045
(Address of principal executive offices, including zip code)

(262) 879-5000
(Registrant's telephone number)

Check the appropriate box below if the Form 8-K filing is intended to simultaneously satisfy the filing obligation of the registrant under any of the following provisions:

- Written communications pursuant to Rule 425 under the Securities Act (17 CFR 230.425)
 - Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17 CFR 240.14a-12)
 - Pre-commencement communications pursuant to Rule 14d-2(b) under the Exchange Act (17 CFR 240.14d-2(b))
 - Pre-commencement communications pursuant to Rule 13e-4(c) under the Exchange Act (17 CFR 240.13e-4(c))
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Item 8.01. Other Events.

On October 5, 2004, Fiserv, Inc. (the "Company") issued a press release announcing that Leslie M. Muma, President and Chief Executive Officer of Fiserv, Inc., plans to retire in June 2006.

Item 9.01. Financial Statements and Exhibits

- (a) Not applicable.
- (b) Not applicable.
- (c) Exhibits. The following exhibit is being filed herewith:
 - (99) Press Release of Fiserv, Inc., dated October 5, 2004.

SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

FISERV, INC.

Date: October 6, 2004

By: /s/ Kenneth R. Jensen

Kenneth R. Jensen
Senior Executive Vice President,
Chief Financial Officer, Treasurer and
Assistant Secretary



*For more information contact:
Leslie M. Muma, President and CEO
(262) 879-5000*

*For immediate release:
October 5, 2004*

Fiserv's Muma Announces Plan to Retire in June 2006

Brookfield, Wisconsin, October 5, 2004—Leslie M. Muma, President and Chief Executive Officer of Fiserv, Inc. (Nasdaq: FISV), announced today his plan to retire in June 2006.

"I have for some time been planning for a process for my retirement and succession, and I have kept the Fiserv Board of Directors informed throughout my decision process," Muma said.

"I believe that with this announcement – tied to the creation of a Succession Committee of the Board – we have taken a path to effect a smooth transition to new leadership over the next 20 months," Muma continued. "Both the Board and I have always believed that early disclosure was going to be an important part of the process. I believe firmly that we have an impressive group of strong leaders throughout our organization and I look forward to working with the Succession Committee in the selection process."

Muma also announced that Norm Balthasar, Fiserv's Senior Executive Vice President and Chief Operating Officer, has asked the Board to remove his name from consideration for the CEO position. Balthasar said he believes that, with his current plans for retiring in 2008, it would be in the best interest of the corporation to look for a candidate with a longer time horizon for the move to CEO.

"I look forward to working with Les and the Board's Succession Committee in the selection of Fiserv's next CEO," Balthasar said. "I am committed to the future success of Fiserv, a company where I have spent more than 30 years, and I look forward to working with our new CEO."

"It has been extremely rewarding to be a part of this company for more than 33 years," Muma said. "I have seen Fiserv grow from a small, privately owned company of \$21 million in

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*Fiserv, Corporate Headquarters, 255 Fiserv Drive, Brookfield, Wisconsin 53045 PH: 262-879-5000 Mailing Address: P.O. Box 979, Brookfield, Wisconsin 53008-0979
Internet: www.fiserv.com*



revenue in 1984 – when Fiserv was founded by the merger of two bank processing organizations – into a publicly traded S&P 500 company with more than \$3.5 billion in revenue, 15,000 clients and 22,000 employees. I am excited about leading the company during the next two years and I have every confidence that our leadership transfer will be seamless and that I will be able to watch with pride Fiserv's continuing success and growth.”

Fiserv, Inc. (Nasdaq: FISV) provides information management systems and services to the financial industry, including transaction processing, outsourcing, business process outsourcing and software and systems solutions. The company serves more than 15,000 clients worldwide, including banks, broker-dealers, credit unions, financial planners/investment advisers, insurance companies and agents, self-funded employers, lenders and savings institutions. Headquartered in Brookfield, Wisconsin, Fiserv reported \$2.7 billion in processing and services revenues for 2003. Fiserv can be found on the Internet at www.fiserv.com.

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Chuck Doherty
Corporate PR Director
Fiserv, Inc.
(262) 879-5966

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