



Service Credit Union Enhances Digital Future with Fiserv Platform

October 8, 2020

New Hampshire-based credit union selects technology to meet evolving market demands and streamline internal processes

BROOKFIELD, Wis., October 8, 2020 – [Fiserv, Inc.](#) (NASDAQ: FISV), a leading global provider of financial services technology solutions, announced today that New-Hampshire based Service Credit Union will build on its longstanding relationship with Fiserv to enable continued growth through accelerated delivery of digital capabilities for its global member base.

Service Credit Union has grown exponentially since its founding at Pease Air Force Base, and today serves members all over the world digitally and in retail locations in New Hampshire and Massachusetts, and on military bases in North Dakota and Germany. The credit union will utilize the DNA[®] core processing platform from Fiserv to accelerate speed to market for new products and services, and continue to find solutions to support member needs, accelerate innovation and expand and enhance services.

“One of the lessons that has been reinforced over the past several months is that, when it comes to technology, we must be nimble in our approach,” said Geoffrey Gilton, senior vice president of technology at Service Credit Union. “As we’ve grown, member habits have evolved, as have our technology needs. Our team decided to explore a new core platform to match our strategy, and chose to continue our relationship with Fiserv to expand digital services and continue to effectively serve our members wherever they are.”

DNA is a modern core account processing platform with an open architecture built for collaboration, making it easier for financial institutions to integrate other technology solutions, bring products and services online quickly, and add new capabilities using downloadable DNAapps[™]. Importantly for institutions like Service Credit Union that have an international presence, DNA offers multi-currency capabilities and a universal loan system that can accommodate consumer, residential and commercial lending accounts using a single enterprise database.

“Service Credit Union takes a holistic, global approach to member service,” said Sam Boggs, president and general manager of Open Solutions at Fiserv. “With Fiserv, Service Credit Union can access an integrated set of capabilities that will help them meet the specific needs of their members no matter where they are stationed around the world.”

Fiserv is committed to supporting the military community. Through a U.S. military and veterans engagement strategy called [Fiserv Salutes](#), the company provides the military community with career opportunities, education resources, and business solutions for veteran-owned businesses.

In a world that is moving faster than ever before, Fiserv helps clients deliver solutions that are in step with the way people live and work today – financial services at the speed of life. Learn more at [fiserv.com](#).

Additional Resources:

- Credit Union Solutions from Fiserv - [fisv.co/FiservCreditUnionSolutions](#)
- DNA from Fiserv - [fisv.co/DNA](#)

About Service Credit Union

As a dynamic, member-owned, not-for-profit financial cooperative, Service Credit Union is dedicated to offering quality financial services and products. In 1957, the credit union was established to provide affordable credit to the Pease Air Force Base community. Now the largest credit union in New Hampshire, with more than 312,000 members, over \$4.3 billion in assets and 50 branch locations in New Hampshire, Massachusetts, North Dakota and Germany, the financial institution continues to serve its communities and provide a better future to their members.

About Fiserv

Fiserv, Inc. (NASDAQ: FISV) aspires to move money and information in a way that moves the world. As a global leader in payments and financial technology, the company helps clients achieve best-in-class results through a commitment to innovation and excellence in areas including account processing and digital banking solutions; card issuer processing and network services; payments; e-commerce; merchant acquiring and processing; and the Clover[®] cloud-based point-of-sale solution. Fiserv is a member of the S&P 500[®] Index and the FORTUNE[®] 500, and is among the FORTUNE World’s Most Admired Companies[®]. Visit [fiserv.com](#) and [follow on social media](#) for more information and the latest company news.

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